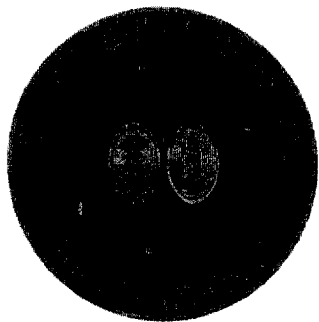


182425



CLEC QUARTERLY SERVICE QUALITY REPORT

-COPY

SOUTH CAROLINA REGULATED OPERATIONS

Posted: 11.11.11

Dept: SA-815

Date: 10/23/04

7-2 11:30

COMPANY NAME Symtelco, LLC

QUARTER / YEAR NULL / 2006

Reporting Month →

July

August

September

Number of South Carolina Customer Access Lines Provided:

via Resale →

947

945

0

via UNE P →

via Other Methods →

Total South Carolina Line Count →

947

945

②

Trouble Reports / Access Line (%) →
(Objective: < 7%)

Customer Out of Service Clearing Times (%) →
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) →
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) →
(Objective: > 85%)

Explanation for Objectives Not Met:

Does your company use its own switching facilities
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Greg Hogan 678-455-2770

Authorized Signature

Greg Hogan, President

Date 10/18/06

RECEIVED

OCT 23 2006

PSC SC
MAIL / DMS